



Creating liveable and sustainable places

2018 Healthy and Inclusive Places survey

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Creating more affordable
and sustainable communities

Landcom

We are

the NSW government's
land and property
development organisation.

Our mission

is to create more affordable
and sustainable
communities.

Our role

is to help the NSW
government achieve its
urban management
objectives.

We have

three Strategic Directions
centered around housing,
partnerships and leadership.

Creating more affordable and sustainable communities.

We want to create a legacy of sustainable places for future generations.

Sustainable Places Strategy

Sustainability is embedded it into every aspect of the work we do.

Our Sustainable Places Strategy has four Leadership Goals which guide the way we deliver new communities:

Climate Resilient Places

Healthy and Inclusive Places

Productive Places

Accountable and Collaborative Places

Education and learning are components of our social sustainability commitments.



The Ponds



Lachlan's Line

Healthy and Inclusive Places

Leadership goal

To deliver healthy and inclusive places founded on equity for people of all ages and abilities

Target: Achieve 90% overall resident satisfaction with quality of life



Healthy and Inclusive Places

Measures to assess performance

Arts, Culture & Heritage

Design Review

Accessibility & Walkability

Community Cohesion & Services

Stakeholder Engagement

Affordable Housing

Community Safety

Physical/Mental Health and Wellbeing

Diverse & Accessible Housing



Healthy and Inclusive Places

2018 survey

The survey measures residents' perception of housing affordability and diversity, community and design features, and personal wellbeing within our communities

Survey aims

Why did we do it?



Determine drivers of satisfaction: what makes communities happy with where they live



Assess performance against drivers: Are we meeting expectations of liveability, across the key drivers of satisfaction



Report on Sustainability targets: In our annual Sustainability Report

2018 Healthy and Inclusive Places survey

Location

Eight Landcom projects

Scale

Over 500 responses

Timing

12 March 2018 to 7 May 2018

Survey method

In person, online and telephone



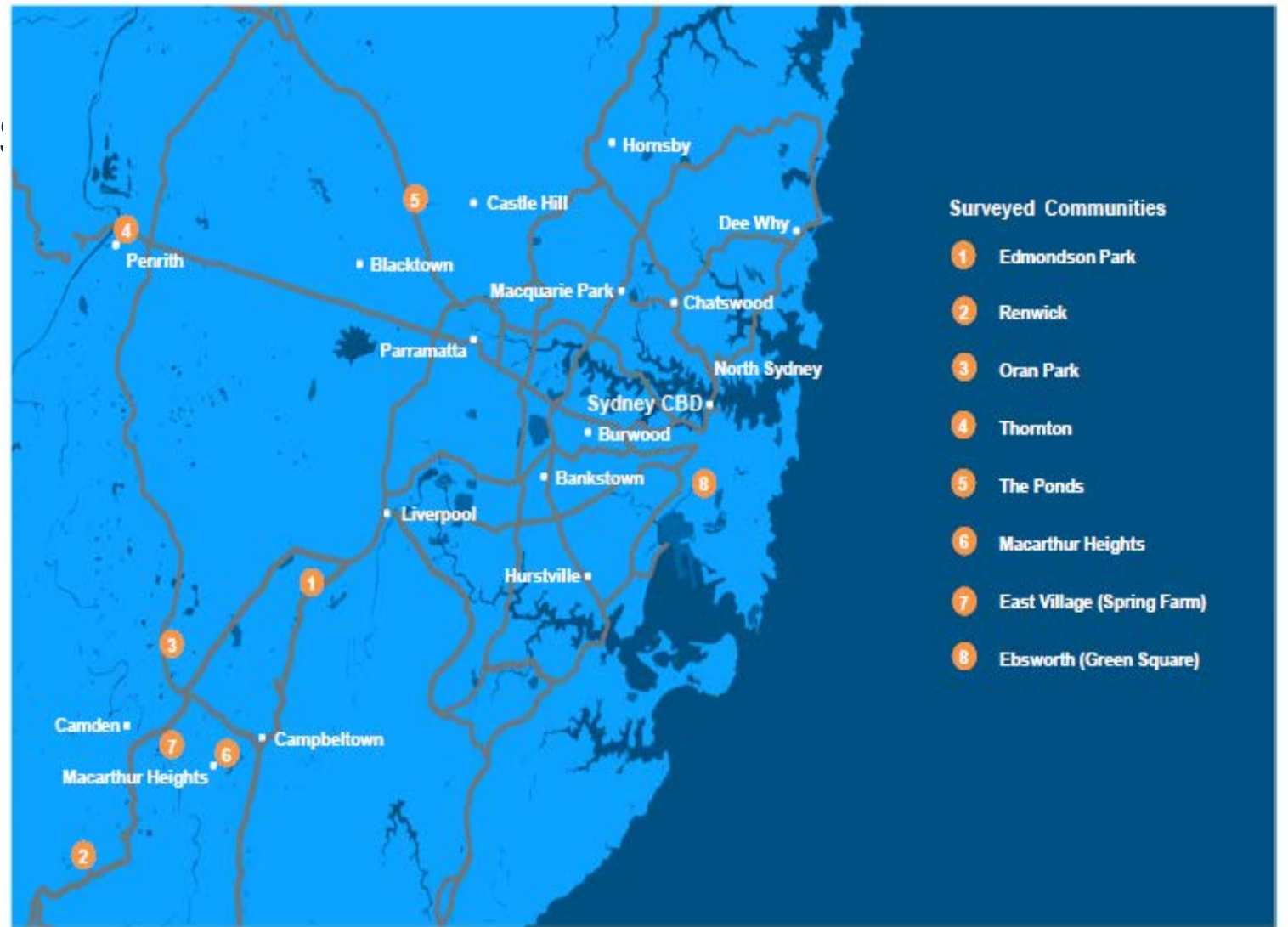
landcom.com.au/healthyplaces

**Help us
create even
better places**

TAKE OUR 2018 HEALTHY AND
INCLUSIVE PLACES SURVEY TODAY...

 **LANDCOM**

Participating Landcom projects



Healthy and Inclusive Places

2018 survey results

What drives satisfaction in local communities

Survey respondents

By gender, age and household type

GENDER



Female
53%



Male
45%*

HOUSEHOLD TYPES



Single
6%



Couple
25%

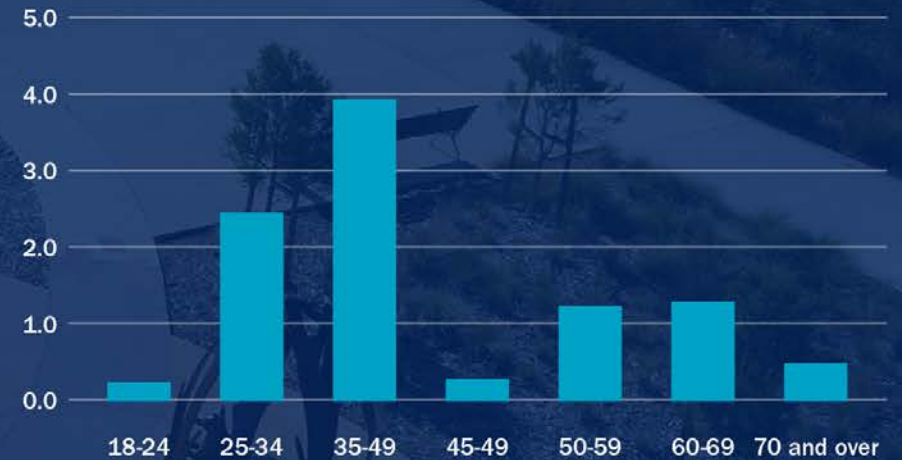


Family*
64%



Shared
3%*

Age of respondents





Design

Community wellbeing

Community connection

Housing affordability and diversity

Safety

Design

Three design elements were identified statically as a significant predictor of a respondents overall level of satisfaction:

- 1 My community feels connected to the local environment (20% of influence)
- 2 My community has great pedestrian and cycle paths (8% of influence)
- 3 My home is an easy walk to the local park or playfield (8% of influence)

These elements could be described as the main design drivers in determining the overall level of satisfaction.



31%



Community Connection

14%



Overall Safety

10%



Community Wellbeing

-3%



Housing Affordability & Diversity



Community connection

One community element was a statistically significant predictor of a respondents overall level of satisfaction:

- 1 I feel proud to call this place my home (16% of influence)

This element could be described as the main community connection driver in determine the overall level of satisfaction.

48%



Design

31%



Community Connection

14%



Overall Safety

10%



Community Wellbeing

-3%



Housing Affordability & Diversity

Overall safety

Two safety elements were statistically significant predictors of a respondent's overall level of satisfaction:

- 1 I feel safe at home alone during the day (14% of influence)
- 2 I feel safe at home alone after dark (11% of influence)





TARGETS

1 Healthy & Inclusive Places

4 Health, Equity & Inclusion

COMMUNITY WELLBEING ELEMENTS

Community wellbeing

One community element was identified as statistically significant predictors of a respondents overall level of satisfaction:

- 1 Feeling part of community (10% of influence)

This element could be described as the main drivers in determining the overall level of satisfaction.

48%



Design

31%



Community Connection

14%



Overall Safety

10%



Community Wellbeing

-3%



Housing Affordability & Diversity



Housing Affordability



52% Agree



66% Agree



73% Agree

● Agree

● I don't know

● Disagree

48%



Design

31%



Community Connection

14%



Overall Safety

10%



Community Wellbeing

-3%



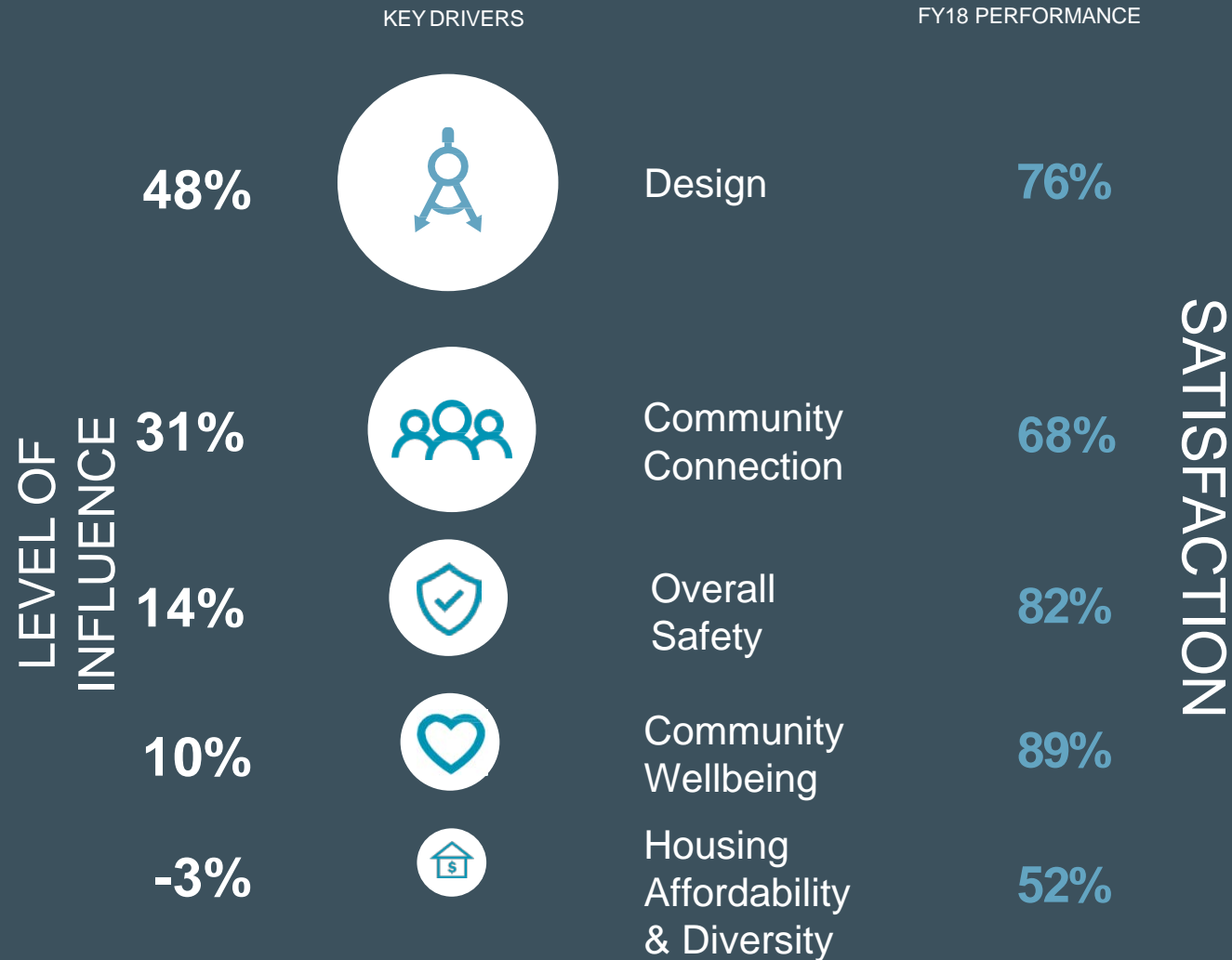
Housing Affordability & Diversity

Healthy and Inclusive Places survey

Performance results

Indicator	2036 Target	Result
Health, equity and inclusion	90% residents report satisfaction with quality of life	76%
	90% residents report high quality public, active and sustainable transport options to key amenities, services, public transport and employment	72%
	90% residents report high physical and mental health, reflecting project design, programs or events that encourage active, social and healthy eating lifestyles	89%
Community connection	90% resident overall satisfaction with the integration of culture and heritage into all new projects	46%
	90% resident reported community cohesion across all new projects, by fostering the integration of community networks and facilities into our projects	68%
Safety and wellbeing	Achieve a culture of safety throughout our organisation and on all Landcom projects, striving to achieve 90% overall community safety score at our projects	82%

Performance Summary



Where to from here?

Improving performance



Acting on resident feedback: Reviewing community development and community cohesion



Working with Landcom teams and stakeholders: For design improvements and policy implementation



Tracking results: Our 2019 Healthy and Inclusive Places survey opens this month



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